

Zegers TQM @ Acumanage.com

Knowledge-sharing on decent work and the informal economy in the context of poverty reduction
INT/03/M57/UKM - Iris project 10838

Page 1 of 5

Project evaluation questionnaire

INTRODUCTION

The project has its roots in the 2002 International Labour Conference (ILC) conclusions on decent work and the informal economy and has been led by the Policy Integration Department (INTEGRATION) as part of the ILO/DfID Partnership, a series of cross-office knowledge-sharing initiatives under the Partnership. DfID's funding support for the project amounted to US\$ 500'000.

The purpose of the project was to contribute to an integrated, coherent programme of work on decent work and the informal economy across the ILO, taking into account the context of poverty reduction and the tripartite conclusions of the 2002 International Labour Conference, by:

- (a) facilitating interchange between the field and headquarters in the preparation, implementation and evaluation of ILO activities targeting the informal economy, and
- (b) having good practices, tools, lessons learned, findings of studies, etc. in relation to decent work and the informal economy collected and shared between headquarters and the field, and made more visible to constituents and others, particularly the development community.

The project was intended to serve as a knowledge umbrella project for and flank four field-based DfID-funded technical cooperation projects that take various approaches to the issues, with their interventions planned at different levels (micro, meso, macro). The knowledge-sharing project aimed to promote articulation of these different levels and approaches, using as its conceptual framework the outcome of a staff workshop held in Turin in Feb. 2003 on follow-up to the ILC 2002 conclusions. It aimed also to build upon a mapping exercise to be conducted by INTEGRATION and GENPROM in the first half of 2003. Using a range of means employed to support communities of practice (electronic and web communications, meetings, etc.), INTEGRATION was expected to involve the CTAs and principal ILO officials for each of the field-based projects in shaping the knowledge-sharing activities in a manner most relevant to them. Involvement of the Working Group on the Informal Economy was expected to ensure participation by the four Sectors, ACT EMP and ACTRAV, GENDER, CODEV and PROGRAM in an advisory capacity.

The Project document suggested that the lessons learnt would be fed back into ILO management and to constituents, with a view to strengthening the ILO's future work on the informal economy. Also, as foreseen in the ILO Programme and Budget for 2004-05 (p. 102), this project was intended to sustain an efficient network for knowledge exchange, enhancement and dissemination during the biennium. Good practices were to be shared in selected development forums, with a view to reaching wider audiences that focus on poverty reduction. In addition, CODEV indicated, at the project's onset, that it wished to explore using the project as a vehicle for strengthening ILO capacity in impact assessment.

The four DfID-funded projects under this project's umbrella are:

- ☐ Employment creation in municipal service delivery in Eastern Africa – improving living conditions and providing jobs for the poor
- ☐ The informal economy, poverty and employment: An integrated approach in East Asia
- ☐ Reducing Poverty by Promoting Employment of Youth and Other Vulnerable Groups in the Informal Economy of Central Asia and Caucasus
- ☐ Poverty Eradication, Employment Creation and Gender Equality Policies for the Informal Economy in Latin America

ZEGERS TQM has been charged with the responsibility to undertake an independent evaluation of the umbrella project, now being completed. Taking into consideration your involvement in knowledge-sharing activities related to decent work, informal economy and poverty reduction, and in activities directly or indirectly related to the project, and following the advice of ILO's Policy Integration Unit, you have been selected as one of the persons who can provide valuable inputs to assess the project results.

We are aware that you, like nearly all of the persons contacted may only have knowledge of a specific part of the areas where the project may have had an impact, but it is precisely through assessing various and valuable parts that we will be able to have a perception of the whole. Your perceptions therefore, will be most appreciated.

Zegers TQM @ Acumanage.com

Knowledge-sharing on decent work and the informal economy in the context of poverty reduction
INT/03/M57/UKM - Iris project 10838

Page 2 of 5

Note

This questionnaire is anonymous, intended only for statistical analysis. ZEGERS TQM will keep confidentiality about the origin of data and would appreciate your replying directly on this form. It is designed to be answered electronically, using MS Word capabilities.

Right-click your mouse on the answer box you want to mark. (A second right-click on the same box deletes the entry). To insert text, highlight the text-field and start writing your answer. If you feel you do not know an answer, leave it blank or mark the "Don't know" box where available – we do not expect anyone to answer all questions.

Save the document often while replying and at the end. Then, e-mail it to zegersl@acumanage.com

1. How true or how false did initial Project design assumptions turn out to be?

- a. *Continued political support within the ILO to follow-up on the ILC 2002 conclusions on decent work and the informal economy*
Totally false ☐ Rather false ☐ Rather true ☐ Totally true ☐
- b. *Growing appreciation among staff and constituents of the value of an integrated approach to work on this topic and the value of knowledge-sharing for themselves and the ILO*
Totally false ☐ Rather false ☐ Rather true ☐ Totally true ☐
- c. *Acceptance by the Senior Management and the Regional Directors to examine recommendations emerging from this project, and to take action on them in future programme and budget exercises within the ILO*
Totally false ☐ Rather false ☐ Rather true ☐ Totally true ☐
- d. *External development forums will agree to ILO participation in panels to showcase work done on the informal economy*
Totally false ☐ Rather false ☐ Rather true ☐ Totally true ☐
- e. *Field-based projects relating to the informal economy achieve the expected results*
Totally false ☐ Rather false ☐ Rather true ☐ Totally true ☐

2. Role of constituents during implementation

- a. *In your opinion what feature is the most representative of the strengths of the roles constituents played in the implementation of the project? (Please specify in a maximum of 15 words)*
- b. *In your opinion what feature is the most representative of the weaknesses of roles constituents played in the implementation of the project? (Please specify in a maximum of 15 words)*

3. Effects of the Project's management arrangements

- a. *In your opinion what feature is the most representative of project management successes? (Please specify in a maximum of 15 words)*
- b. *In your opinion what feature is the most representative of project management weaknesses? (Please specify in a maximum of 15 words)*

4. Contribution of the Project towards the achievement of ILO's operational objectives (if you are not acquainted with a specific operational objective, please mark "Don't know")

In your opinion, how well did the project address ILO's operational objectives during implementation?

	Extremely badly	Badly	Well	Extremely well	Don't know
a. Standards and fundamental principles and rights at work	☐	☐	☐	☐	☐
b. Child labour	☐	☐	☐	☐	☐
c. Normative action	☐	☐	☐	☐	☐
d. Employment policy support	☐	☐	☐	☐	☐
e. Knowledge, skills and employability	☐	☐	☐	☐	☐
f. Employment creation	☐	☐	☐	☐	☐
g. Social security	☐	☐	☐	☐	☐
h. Labour protection	☐	☐	☐	☐	☐
i. Social partners	☐	☐	☐	☐	☐
j. Governments and institutions of social dialogue	☐	☐	☐	☐	☐

5. Contribution of the Project towards the achievement of Regional and/or Sub-regional priorities (if you are not acquainted with the geographical area or priority, please mark "Don't know")

In your opinion, how well did the project address Regional and/or Sub-regional priorities during implementation?

	Extremely badly	Badly	Well	Extremely well	Don't know
<u>AFRICA</u>					
a. Poverty reduction	☐	☐	☐	☐	☐
b. Governance	☐	☐	☐	☐	☐
<u>AMERICAS</u>					
c. Poverty reduction	☐	☐	☐	☐	☐
d. Employment promotion	☐	☐	☐	☐	☐
e. Women and Youth	☐	☐	☐	☐	☐
<u>ASIA and PACIFIC</u>					
f. Informal economy	☐	☐	☐	☐	☐
g. Social inclusion	☐	☐	☐	☐	☐
<u>EUROPE</u>					
h. Governance	☐	☐	☐	☐	☐

6. Contribution to ILO's shared policy objectives in the context of Poverty reduction and informal economy

Please specify, each time according to your own perception and in a maximum of 15 words, the Project's greatest achievements and most important failures)

a. Decent work:

- i. *Greatest achievement:*
- ii. *Most important failure:*

b. Poverty reduction and social inclusion:

- i. *Greatest achievement:*
- ii. *Most important failure:*

c. Gender Equality:

- i. *Greatest achievement:*
- ii. *Most important failure:*

d. Partnerships:

- i. *Greatest achievement:*
- ii. *Most important failure:*

e. Knowledge generation:

- i. *Greatest achievement:*
- ii. *Most important failure:*

f. Knowledge-sharing:

- i. *Greatest achievement:*
- ii. *Most important failure:*

g. Visibility of ILO work on Poverty Reduction and Informal Economy:

- i. *Greatest achievement:*
- ii. *Most important failure:*

7. Project results

Please specify, each time in a maximum of 15 words, the most important feature that in your opinion replies to each question best)

a. Efficiency (most efficient performance against Project plans)

b. Effectiveness (most effective method used to achieve objectives)

c. Greatest project impact so far

d. Relevance to poverty reduction

e. Relevance to strengthening the ILO's internal knowledge-sharing

f. Method or achievement for sustainability and future linkages

g. Achievement in gender-sensitivity

h. Most important lesson learnt

- 8. Since the project is expected to be completed by the end of February 2006, please share with us any recommendation that could still be implemented in the mean time: *(please be concise and brief)***

☐☐

- 9. Please also share with us your comments and recommendations for future projects of this type: *(please be concise and brief)***

☐☐☐