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# **Thailand**

**Health Care Reform: Financial Management** 

# Report 10

Indicators for the Financial Coordination Group for monitoring the UC scheme and national health budget

September 2009

**ILO** component:

Financial Management of the Thai Health Care System (THA/05/01/EEC)

EU/Thailand Health Care Reform Project (THA/AIDCO/2002/0411)

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#### List of abbreviations

CFMU Central Financial Management and Monitoring Unit

CSMBS Civil Servants' Medical Benefit Scheme

EU European Union

EUROSTAT Statistical Office of the European Union

FCG Financial Coordination Group

IHPP International Health Policy Programme

ILO International Labour Organization or International Labour Office

IMF International Monetary Fund

IT Information Technology

NESDB National Economic and Social Development Board

NHA National Health Accounts

NHSO National Health Security Office

OECD Organization of Economic Cooperation and Development

SEC/SOC Social Security Department of the ILO

SSO Social Security Office

SSS Social Security Scheme

UC Universal Health Care Scheme

UN United Nations

WB World Bank

WHO World Health Organization

### Reports produced under the Project

Report 1	Statistical	reporting:	Structures,	methodologies,	data	and	outputs.	Initia
	review							

- Report 2 The calculation of capitation fees and the estimation of provider payments. Initial review
- Report 3 A Financial Coordination Framework. A first general outline
- Report 4 Proposal for a Revised Capitation Calculation and Financial Equalization System
- Report 5 An International Course in Health Finance for South-East Asia
- Report 6 A Common Health Care Financing Model (I) for CSMBS, IHPP, NHSO and SSO, and Proposal for a Financial Management Structure.

  Terms of Reference, Review, Supervision
- Report 7A A Common Health Care Financing Model (II) for the main health purchasing agencies
  - Universal Coverage Scheme
  - Social Security Scheme
  - Civil Servants' Medical Benefits Scheme, and

Projection Module for the National Health Accounts

User Manual

- Report 7B A Common Health Care Financing Model (II) for the main health purchasing agencies
  - Universal Coverage Scheme
  - Social Security Scheme
  - Civil Servants' Medical Benefits Scheme, and

Projection Module for the National Health Accounts

Documentation of work and progress

- Report 8 A Common Health Care Financing Model (III) for CSMBS, IHPP, NHSO and SSO, and Proposal for a Financial Management Structure.

  Note on Implementation
- Report 9 A Data Reporting Framework
- Report 10 Indicators for the Financial Coordination Group for monitoring the UC scheme and national health budget
- Report 11 Contents and Structure for Annual Reporting on the Financial Development of the Public Health System
- Report 12 Structure and implementation of an Integrated Financial Monitoring System for the health system of Thailand, and Project Synopsis

#### Introduction

Since May 2003 the European Union (EU) has been committed to supporting health care reform in Thailand through the **Health Care Reform Project** (THA/AIDCO/2002/0411). The support and assistance of the EU followed Thailand's bold initiative towards achieving full population coverage in health care when in 2001, Universal Health Care was written into law with the introduction of what became popularly known as the "30-Baht" scheme. Under the scheme full access to health services became available to all Thai citizens.

A separate component was established within this project to address issues relating to the Financial Management of the Health Care System (THA/05/01/EEC) to be executed by the Social Security Department of the International Labour Office, Geneva (ILO-SEC/SOC ). Technical assistance activities under the project have been on-going since spring 2006 and will continue until end 2009.

Specific activities were scheduled under the ILO component, to be documented in a series of technical reports. The present report relates to ILO's task of proposing "a core set of indicators to be used by the CFMU for performance monitoring of the UC scheme and the national health budget" (Indicators for CFMU). As such, it covers activity (m) and **output** (g) of the project document.

It is recalled that the initial notion of a CFMU (Central Financial Management Unit) and the concept of a central administrative unit have since been given up and have been replaced with a FCG ("Financial Coordination Group"). <sup>1</sup>

The present report should be read in conjunction with other reports in this project series, notably:

- (1) ILO/Thailand Report 9: A Data Reporting Framework, and
- (2) ILO/EU Thailand Report 7B: A Common Health Care Financing Model (II) for the main health purchasing agencies - Universal Coverage Scheme, Social Security Scheme, Civil Servants' Medical Benefits Scheme, and Projection Module for the National Health Accounts. Documentation of work and progress.

There is, to a large extent, an overlap in the data lists provided in the above two reports and in this report. The differences between the reports are as follows:

Report 9 provides a systematic proposal for setting up a statistical reporting system in the sense of a health satellite system to the national accounts. The satellite approach is very useful for (monitoring) strategic health policy decisions, it requires sound statisticmethodological preparation and coherent regular data compilation; establishing a health satellite account to the Thai SNA is costly in terms of resources and time as it requires, to some extent, restructuring of Thailand's statistical system and personnel, and it has to be coordinated, systematically, with the NESDB and with international organizations' statistical bodies (among others: UN, WHO, IMF, WB, EUROSTAT). A health satellite system for Thailand can be currently considered as a distant goal as it requires a reliable and effective statistical reporting system which does not yet exist to the required extent.

<sup>&</sup>lt;sup>1</sup> See ILO/Thailand Report 8: A Common Health Care Financing Model (III) for CSMBS, IHPP, NHSO & SSO, and Proposal for a Financial Management Structure. Note on Implementation, under ILO/EU: Financial Management of the Thai Health Care System (THA/05/01/EEC).

The report on the modelling process (Report 7B) includes the list of *variables as used/required in the model*; it also comprises the proposed contents of a model-data handbook, as well as its structure.

By contrast, the present report covers data (indicators) which ILO-SEC/SOC considers could be helpful in practice for formulating health finance policies in the present health-statistical context, which is especially characterized by the fact that many data are not or only non-systematically accessible and available (or only on limited time-series).

In other words, this report, while following a *warehouse approach*, provides a list of data/indicators that should be *systematically* collected at FCG-level and be *systematically* stored and published in a statistical sense, i.e. with a view to building up a historical knowledge base (statistical data base). During the project, one of the main modeling problems was assumption building for the model-exogenous variables. Due to the lack of time series, the related problems had to be overcome in many instances on the basis of adhoc considerations. This report also aims at strengthening the statistical basis for assumption building.

Informed readers will realize that, for such an undertaking, many of the proposed data listed below are not or not systematically available, while others are. The list has been made as comprehensive as possible with the view for it to serve as a guideline for the knowledge areas that are considered worthwhile, including an information basis.

The list has certain logic in that it suggests organizing the information by the broad areas (i) patients (demand), (ii) providers (supply), (iii) purchasers (finance) and (iv) "overarching" socio-economic indicators. It is, however, much less stringent in terms of methodological rigour (as, for example, required in the lists contained/proposed in the two reports already mentioned). It is suggested to start work on systematically collecting the proposed information once the FCG has been established and been given some formal (institutional) basis. One can start with those data that are readily accessible to the health purchaser administrations in Thailand (CSMBS, NHSO, and SSO) and, later, gradually improve the scope and quality of data.

Technically, the information collected should be stored on, and accessible through, the internet (warehouse approach)<sup>2</sup>; textual information should be maintained in pdf or other adequate format, and data (tables) should be stored in Excel (or equivalent) format. All information should be made downloadable and available for access to the general public. An intranet should be kept for internal use, for example for working files and for information that is preliminary or not yet considered statistically stable. Much of the proposed listed information may as well be readily available in other institutes/ministries. In these cases, agreements on accessibility with those institutions would be the most effective and efficient way of organizing a web- and data-warehouse under the FCG. Access to the proposed list of OECD and WHO data/information should be easy, and contact with both institutions might have to be sought.

<sup>&</sup>lt;sup>2</sup> See for example: Bhowmick, Sourav S., Sanjay Kumar Madria and Wee Keong Ng: Web Data Management: A Warehouse Approach. Springer (2004). 465 pp.

### A proposed list of health finance and performance indicators 1. to be maintained by the FCG for the Thai UC scheme and national health budget

#### 1. General framework data and information

Legislation, laws Population **Births** Deaths Number of population Other relevant information Pregnancy, births Abortions Families, households, communities Social situation Education Housing Unemployment Poverty and inequality Single parents Income Education and training of health personnel Labour market **Employment** Unemployment Other relevant information

Economy

Private health insurance

Public health purchasers

UC: Revenue, expenditure, members

SSS: Revenue, expenditure, members

CSMBS: Revenue, expenditure, members

Other health purchasers as included in the NHAs:

Revenue, expenditure, members

Care insurance

Accident insurance

Other relevant information

### 2. Health situation of the population (patients)

Morbidity

Regional differences

Mortality and causes of death

Infant mortality, including mortality in child birth

Life expectancy

Other relevant information

Health status, symptoms

Pain

Child and youth health

Health in old-age

Women's health

Other relevant information

Handicaps

Consequences of diseases

Work incapacity

Lost working time

Early retirement

#### Need of care

Outcomes of treatments

### 3. Health behaviour and risks (population, patients)

Lifestyle

Nutrition

Tobacco/smoking

Alcohol

Drugs including misuse of/addiction to medical drugs

Sports/physical activities

Travel

Other relevant information

Vaccination

Violence

Environment

Food and fresh water supply

Air

Noise

Other relevant information

World of work

Accidents

Work accidents

Accidents at home and similar accidents

Traffic accidents

Other relevant information

Other relevant information

### 4. Diseases/health problems (patients/service providers)

Infectious and parasitic diseases

Neoplasms

Diseases of the blood and blood-forming organs and certain disorders involving the immune mechanism

Endocrine, nutritional and metabolic diseases

Mental and behavioural disorders

Diseases of the nervous system

Diseases of the eye and adnexa

Diseases of the ear and mastoid process

Diseases of the circulatory system

Diseases of the respiratory system

Diseases of the digestive system

Diseases of the skin and subcutaneous tissue

Diseases of the musculoskeletal system and connective tissue

Diseases of the genitourinary system

Pregnancy, childbirth and the puerperium

Allergies

Notifiable diseases

Occupational diseases

Injuries

Other diseases

Diseases in general

### 5. Health services (health providers)

Health prevention and promotion

General system

Measures during pregnancy

Early diagnosis of children's diseases

Early detection of cancer

Other relevant information

Work accident prevention

Other relevant information

### Employment in health

Doctors, private clinics, doctors' services

Dentists, private dentist clinics, dentists' services

Pharmacists, pharmacies

Personnel in hospitals

Personnel under prevention and promotion

Personnel in emergency

Psychologists, etc.

Ambulatory care

Inpatient care

Labour market balance health personnel

Pharmaceutical supply

Medical drugs

Self-medication

Curative supplies

Pharmaceutical and medico-technical industry

Medical procedures, examinations and treatments

Medico-technical equipment and appliances

Imaging procedures

Operations and procedures in hospitals

Minimal-invasive procedures

Ambulatory operations

Transplants, donations of organs

Blood donation, blood transfusion

Alternative treatments

Reproductive medicine

Other relevant information

### 6. Expenditure, costs, revenue (purchasers and others)

#### Expenditure

Health expenditure accounts

Expenditure on ambulatory care

Expenditure on inpatient care and rehabilitation

Expenditure on medical drugs

Expenditure on research

Expenditure on selected diseases

Expenditure in international comparison

Other relevant information

#### Costs

Costs in private clinics

Costs in private dental clinics

Costs in hospitals

Costs of selected diseases

Other relevant information

#### Income

Income of medical doctors

Income of dentists

Income of other groups

Prices

Revenue

Copayments

Other relevant information

### 7. OECD data and information

Health status

Mortality - Causes of death

Mortality – Life expectancy

Mortality – Mother and child mortality

Mortality – Lost years of life (PYLL)

Morbidity - Infant and child health

Morbidity – Transmittable diseases

Morbidity - Accidents

Morbidity – Lost working time

Health services resources

Inpatient beds

Employment in the health sector

Medical technology

Use of health resources

Hospitalization cases

Average length of stay

Surgical and other medical interventions

Transplantations and dialyses

Health expenditure

Revenue and reimbursements

Social protection

Pharmaceutical sector

Non-medical health factors

Lifestyle - Consumption of alcohol

Lifestyle - Consumption of tobacco

Demographic indicators

Actual population numbers

Population age structure

Economic indicators

#### 8. WHO data and information

Demography and socio-economic indicators

Mortality

Morbidity and cases of hospitalisation

Lifestyle

Environment

Health services resources

Use of health resources and health expenditure

Mother and child health

The above list describes areas of information that have to be meaningfully completed on the basis of FCG's own judgement of the subject matter. Much, possibly most, of this information consists of numerical information (statistics); it is understood, however, that the warehouse would also include text and image information at an equal hierarchical level, for example scientific research articles.

#### 2. Conclusions

The proposed list could serve as a shopping list from which to begin establishing a comprehensive database that would serve the FCG as an information basis for its tasks. After its partial or full establishment, it could also serve as an information basis (i) for the NESDB (National Accounts), (ii) for the IHPP, thus improving the density of information contained in the national health accounts and, not least, (iii) serve as a necessary information base for a health satellite to the Thai National Accounts.

Establishing the *warehouse* is probably not costly in terms of required IT-input. During an initial phase, investment must be made into design and its terms of reference once brought to existence.

The crucial test with respect to the value-added by the warehouse would be the actual establishment of statistics (including time series), permanent maintenance and improvement of the information and its easy accessibility, acceptance and intense use of the warehouse by a national and international "audience", and last but not least, its impact on health policy discussion and formulation in Thailand, and (possibly) in the region and beyond (relevance for general development policies).

Naturally, the warehouse information must be provided in Thai (language). From the outset, however, a solution should be sought that would allow access to the full information in English to an international readership. To the extent that this requires translation services, funding through international or interested public or private national institutions should be pursued.