



Strengthening compliance in supply chains through labour inspection



What is LIFT

LIFT (Labour Inspectorates and the Future of Technology) is a cloud-based electronic case management system developed by the ILO, enabling labour inspectorates to:

Digitize their workflows, making inspection processes more strategic, efficient, and effective, even where digital infrastructure and resources are limited

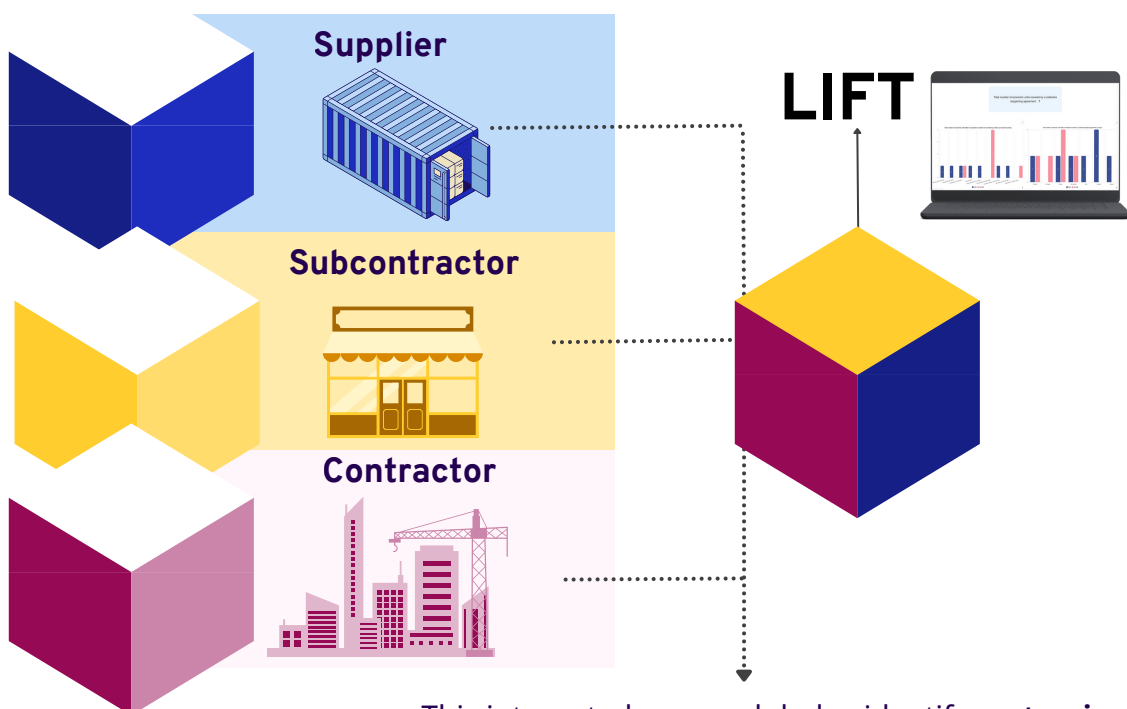
Build a centralized repository of inspection and enterprise data

Address the challenge of fragmented data and manual processes

How does LIFT strengthen compliance in supply chains

LIFT maps **contractors, subcontractors, and suppliers** in **supply chains** to better understand how production is organized to promote efficient use of resources through improved targeting. The system:

- ▶ links related economic units in a single database
- ▶ **classifies** economic units **by size, sector, inspection history, unionization status** or other chosen indicators
- ▶ **identifies high-risk economic units** and **detects risk patterns** across different tiers of supply chains **to plan targeted inspections**



This integrated approach helps identify **systemic risks, supports targeted compliance actions,** and extends oversight beyond individual worksites **to encompass the entire chain.**

The Benefits of LIFT

Fast and cost-effective:

Cloud-based, with no need for heavy IT infrastructure or upfront investment, usable on existing mobile devices.

Efficient and scalable:

Streamlines inspection workflows and grows with data volumes and institutional needs.

Supported and standardized:

Backed by ILO training and technical support. Generates comparable and harmonized inspection statistics across regions.

Evidence-based:

Provides real-time analytics to support risk-based inspection planning and compliance monitoring.

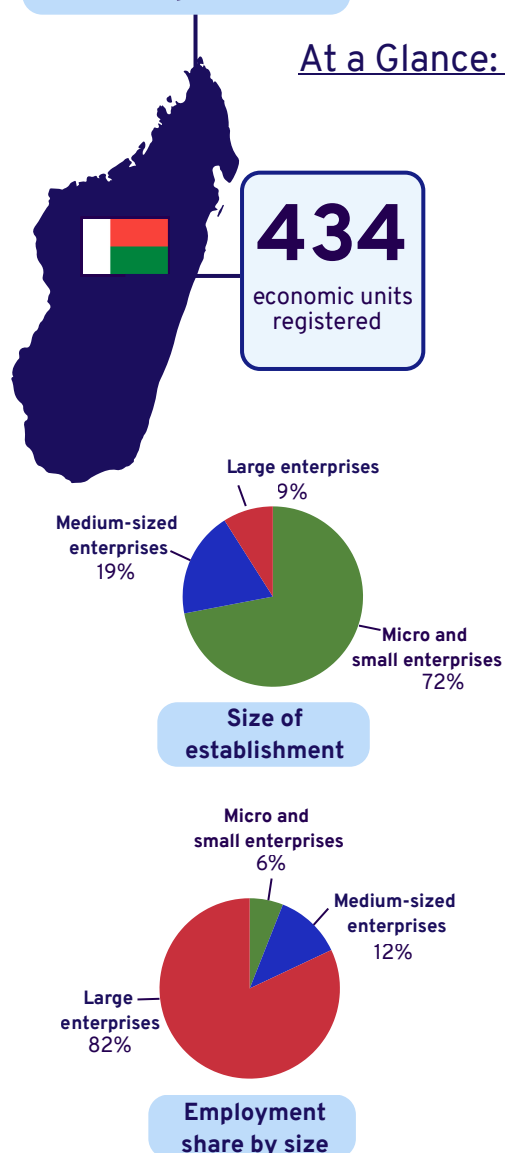
Flexible and adaptable:

Customizable to national laws, procedures, and reporting requirements.

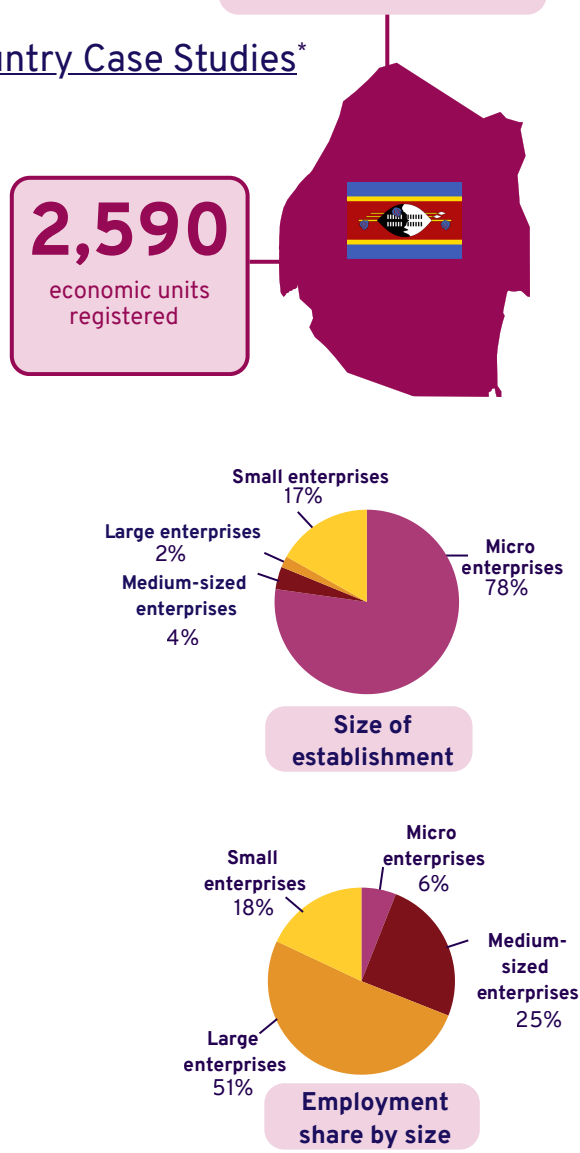
Real-world applications

- ▶ In 2024-25, LIFT was piloted by the labour inspectorates of **Eswatini, Lesotho, Madagascar, Zambia and Zanzibar.**
- ▶ To date, more than **3,900 economic units across various sectors** have been digitally registered.
- ▶ Data captured through LIFT provides visibility over economic units under the labour inspectorate's jurisdiction, including Micro, Small and Medium Enterprises operating in lower tiers of supply chains.

Madagascar:



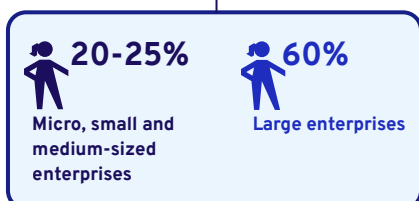
Eswatini:



At a Glance: Country Case Studies*

Gender:

- ▶ In **micro and small enterprises**, women make up only 20% of the workforce. A similar pattern is seen in **medium-sized enterprises**, where men represent 75% of employees. However, this trend shifts significantly in **large enterprises**, where women constitute 60%.



Sectorial:

- ▶ **Micro enterprises:** Mainly engaged in **retail trade**, education, hospitality, and personal services.
- ▶ **Small-sized enterprises:** Predominantly in **construction** and agriculture, often as small contractors or family farms.
- ▶ **Medium-sized enterprises:** Primarily in **agriculture** and manufacturing.
- ▶ **Large enterprises:** Mostly in **manufacturing**.

Future rollouts

The 2026-27 rollout is scheduled across **the Caribbean, Asia and the Pacific, and Africa.**